



Attorney's Docket No. 18360/236825

PATENT

2151 #8
3-5-04

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: Chalmers et al. Confirmation No.: 3718
Appl. No.: 10/098,634 Art Unit: 2161
Filed: March 13, 2002 Examiner: To be assigned
For: SYSTEM AND METHOD FOR INITIATING RETURNS OVER A NETWORK

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

MAR 05 2004
INFORMATION DISCLOSURE STATEMENT
CITATION UNDER 37 C.F.R. § 1.97

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Sir:

Attached is a list of documents on form PTO-1449. In accordance with the Office waiver published July 11, 2003, copies of the cited U.S. patents and patent application publications are not enclosed. Applicant does enclose copies of any cited foreign patent documents and non-patent literature in accordance with 37 CFR 1.98(a)(2).

It is requested that the Examiner consider these documents and officially make them of record in accordance with the provisions of 37 C.F.R. § 1.97 and Section 609 of the MPEP. By submitting the listed documents, Applicant in no way makes any admission as to the prior art status of the listed documents, but is instead submitting the listed documents for the sake of full disclosure.

Respectfully submitted,

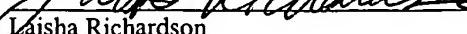


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CERTIFICATE OF MAILING

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INFORMATION DISCLOSURE STATEMENT BY APPLICANT

(Use as many sheets as necessary)

Sheet

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of

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Complete if Known	
Application Number	10/098,634
Filing Date	March 13, 2002
First Named Inventor	Chalmers et al.
Group Art Unit	2161
Examiner Name	To be assigned
Attorney Docket Number	18360/236825

U. S. PATENT DOCUMENTS

Examiner Initials*	Cite No.	Document Number Number - Kind Code (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages of Relevant Figures Appear
	1	US-6,047,264	04-04-2000	Fisher et al.	
	2	US-6,208,980 B1	03-27-2001	Kara	
	3	US-6,220,509 B1	04-24-2001	Byford	
	4	US-6,236,972 B1	05-22-2001	Shkedy	
	5	US-6,285,916 B1	09-04-2001	Kadaba et al.	
	6	US-6,343,275 B1	01-29-2002	Wong	
	7	US-6,356,196 B1	03-12-2002	Wong et al.	
	8	US-6,463,420 B1	10-08-2002	Guidice et al.	

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FOREIGN PATENT DOCUMENTS

Examiner Initials	Cite No.	Foreign Patent Document Country Code - Number Kind Code (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	English Language Translation Attached
	9	WO 00/46726	08-10-2000	United Parcel Service of America, Inc.		
	10	WO 00/46728	08-10-2000	United Parcel Service of America, Inc.		
	11	WO 01/65454 A2	09-07-2001	United Parcel Service of America, Inc.		

OTHER DOCUMENTS

Examiner Initials	Cite No.	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s) , volume-issue number(s), publisher, city and/or country where published.	English Language Translation Attached
	12	BREWIN, BOB AND ROSENCRANCE, LINDA, Follow That Package!, Article, March 19, 2001 (Retrieved from the Internet April 25, 2003), Page 1 – Page 5, Retrieved from the Internet: URL: http://www.computerworld.com/printthis/2001/0,4814,58696,00.html , Computer World	
	13	EL PORTAL DEL TRANSPORTE, FedEx Insight Empowers Customers with Enhanced Shipment Visibility and Control, Article, April 11, 2001 (Retrieved on April 25, 2003), Page 9, Paragraph 4 – Page 10, Line 7, Retrieved from the Internet: <URL: http://www.transportando.net/newsabril_completa.htm >	
	14	FRONTLINE SOLUTIONS, FedEx Improves Internal, External Operations, Article, April 5, 2001 (Retrieved from the Internet April 25, 2003), Page 1 (last line) through Page 2, Paragraph 9, Retrieved from the Internet: <URL: http://www.frontlinemagazine.com/art_th/o4052001.htm >, Fairfax, Virginia and Memphis, Tennessee	
	15	PENDER, LEE, Hard Times Are The Best Times, Magazine, August 15, 2001 (Retrieved on April 25, 2003), Page 3, Paragraph 3, Retrieved from the Internet: <URL: http://www.cio.com/archive/081501/besttimes_content.html >	
	16	VAN HUIZEN, GORDON, Messaging: The Transport Part of The XML Puzzle, Article, July 2000 (Retrieved from the Internet April 25, 2003: <URL: http://www-106.ibm.com/developerworks/library/xml-messaging/ >	
Examiner Signature		Date Considered	

*Examiner: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant